

Account # _____

**City of Minneola
Application for Water Service**

NAME: _____

ADDRESS: _____

MAILING ADDRESS: _____

TELEPHONE: _____

DRIVER'S LICENSE #: _____

Place of Employment: _____

Personal Reference – NAME: _____

(Not living in same house)

PHONE: _____

DEPOSIT PAID: _____

DATE PAID: _____

REQUESTED TURN ON DATE: _____

RENT _____ OWN _____

If renting, Name of Homeowner _____ Phone # _____

I have received and read the letter about excessive water use.

SIGNATURE

Dear New Resident:

We would like to take this opportunity to welcome you to the City of Minneola and inform you of some of the operating procedures of our city.

Minneola is governed by a City Manager, a Mayor and four (4) City Council members. City Council meetings are held the first and third Tuesday of each month in the Minneola City Hall located at 800 N. Hwy 27 at 7:00 p.m.. The public is invited to attend these meetings.

The City Park is located south of Madison Street and connects with the Minneola Scenic Trail. The park includes a paved parking area, restrooms, a covered pavilion, playground area, a pedestrian corridor that connects with the Minneola Scenic Trail, two softball fields and a basketball court are available.

Water service is provided by the City of Minneola. Water bills are processed in 2 cycles and mailed by the 1st and the 15th of every month. Bills not paid by the 10th day after the bill date are subject to a late charge. There are night deposit boxes located at both front and rear of building. **Accounts not paid by the 20th day after the bill date are subject to disconnection.** There will be a \$10.00 charge to turn water off and a \$10.00 charge to turn water on.

PLEASE NOTE: If you have an irrigation/sprinkler system, re-set to avoid excessive use and high water bill.

Sanitary Waste Services are provided to city residents. The charge is included with water billing. Services are provided on Monday and Thursday of each week if you live East of Hwy 27 and on Tuesday and Friday if you live West of Hwy 27. The size of your garbage container cannot be larger than 32 gallons. Household garbage must be bagged and in cans. Recyclables are limited to: newspaper, metal cans, plastic bottles and jugs, and clear glass jars with labels removed. Yard waste and recycling will be picked up on Wednesdays. Yard waste must be cut to 4' or less and bundled and grass clipping must be bagged and placed at the curb. Garbage service is provided for the Reserve and Ridgecrest Loop on Thursday. **For bulk pick-up you must call 800-640-6875.**

Minneola's law enforcement is provided by the Lake County Sheriff's Office. Eight (8) full-time officers are assigned to our city. For non-emergencies please call 343-2101. As with all emergencies, dial 911.

The Minneola Fire Rescue Department is proud to serve the Minneola community. We have 11 full time personnel and 4 reserve firefighters that are proud of Minneola. Station 1 is located at 811 S. Galena Ave... We would be happy to show you around the station, apparatus and equipment. You can stop by anytime during business hours for a tour. For non-emergencies call 352-394-6811 and as with all emergencies please call 911.

Residents of the City of Minneola are in voting Precinct 22, located in the City Hall at 800 N. Hwy 27.

We are glad to have you as new citizen of our community and welcome your input to make this an even better community in which to live. Please feel free to call on us at any time, as we are here to serve you, the citizens of Minneola.

Ordinance 2009-08 of Minneola, Florida providing for local implementation of the water conservation rule for landscape irrigation of the St. John's River Water Management District effective 4/29/09. Everyone within the City of Minneola is urged to conserve water in every way possible, in homes and businesses. Everyone is urged to avoid unnecessary irrigation of landscaping.

The following irrigation rules apply effective 4/29/09:

1. Irrigation is not permitted between the hours of 10:00 AM and 4:00 PM.
2. Irrigation Days:
Daylight Savings (2nd Sunday in March to the 1st Sunday in November)
Odd Addresses (addresses ending in 1,3,5,7 and 9) Wednesday & Saturday
Even Addresses (addresses ending in 0,2,4,6 and 8) Thursday & Sunday

Eastern Standard Time (1st Sunday in November to 2nd Sunday in March)
Odd Addresses Saturday
Even Addresses Sunday
3. Irrigation shall be limited to the application of no more than ¾ of water in irrigated area.
4. New landscaping may be irrigated on any day at any time during the first 30 days and every other day for the next 30 days, for a total of one 60 day period, providing that the irrigation is limited to the minimum amount necessary for such landscape establishment.
5. Low-volume irrigation is permitted anytime with a hand-held hose equipped with an automatic shutoff nozzle.

Violation of the above rules shall be subject to penalties.

If you have any questions or concerns please contact the Utility Department at any time at 352-394-3598 Ext. 212.