



City of Minneola

Dear New Resident:

We would like to take this opportunity to welcome you to the City of Minneola and inform you of some of the operating procedures of our City.

Minneola is governed by a City Manager, a Mayor, and four (4) City Council members. City Council meetings are held the first and third Tuesday of each month in the Minneola City Hall located at 800 N. Hwy 27 at 6:30 p.m. The public is invited to attend these meetings.

The City Park is located south of Madison Street and connects with the Minneola Scenic Trail. The park includes a paved parking area, restrooms, a covered pavilion, playground area, a pedestrian corridor that connects with the Minneola Scenic Trail, two softball fields, and a basketball court are available.

Water service is provided by the City of Minneola. Water bills are processed in 2 cycles and mailed by the 1st and the 15th of every month. Bills not paid by the 10th day after the bill date will be assessed a 10% late charge. There are night deposit boxes located at both front and rear of building. **Accounts not paid by the 20th day after the bill date will be subject to disconnection.** There will be a \$10.00 charge to turn water off and a \$10.00 charge to turn water on. **PLEASE NOTE: If you have an irrigation/sprinkler system, re-set it to avoid excessive use and high water bill.**

Sanitary Waste Services are provided to City residents. The charge is included with water billing. Services are provided on Monday and Thursday of each week if you live East of Hwy 27 and on Tuesday and Friday if you live West of Hwy 27. The size of your garbage container cannot be larger than 32 gallons. Household garbage must be bagged and placed in cans. Recyclables are limited to: newspaper, metal cans, plastic bottles and jugs, and clear glass jars with labels removed. Yard waste and recycling will be picked up on Wednesdays. Yard waste must be cut to 4 feet or less and bundled with twine or string and grass clippings must be bagged and placed at the curb. Garbage services are provided for the Reserve and Ridgecrest Loop on Thursdays; Highland Oaks and Zaltana Circle on Fridays. **For bulk pick-up you must call Waste Pro at 800-640-6875.**

Minneola's law enforcement is provided by the Lake County Sheriff's Office. Fourteen (14) full-time officers are assigned to our City. For non-emergencies please call 343-2101. As with all emergencies, dial 911.

The Minneola Fire Rescue Department is proud to serve the Minneola community. We have twelve (12) full time personnel. The Fire Station is located at 811 S. Galena Ave. We would be happy to show you around the station. You can stop by anytime during business hours for a tour. For non-emergencies call 352-394-6811 and as with all emergencies please call 911.

Residents of the City of Minneola are in voting Precinct 22, located in the City Hall at 800 N. Hwy 27.

We are glad to have you as new citizen of our community and welcome your input to make this an even better community in which to live. Please feel free to call on us at any time. We are here to serve you.

Warm Regards,

Mark Johnson
City Manager