



Dear Valued Customer,

On October 1, 2020, GFL Environmental Inc. (“GFL”) acquired WCA Waste Corporation (“WCA”). GFL is delighted to be your new service provider! Rest assured, there will be no disruption to your service and GFL will be operating as “business as usual” during the transition.

GFL is the fourth largest diversified environmental services company in North America and currently operates in 27 states in the United States through its network of high-quality solid and liquid waste assets and is ideally situated to continue to meet the high service standards you have come to expect.

What you can expect from us going forward:

- **We are working hard to minimize changes.** Many of the members of your local team who have always serviced your account will continue to do so as part of GFL. We are committed to providing safe, professional, and quality service that you’ve come to know.
- **We’ll be “Going Green”, so you’ll notice our look start to change over time.** Our trucks will get the GFL logo and a fresh coat of signature green paint, our employees will get new uniforms, the website will change and your invoices will feature GFL branding.
- **We will be moving the WCA website to GFL.** For now, continue using wcawaste.com for all your customer needs. In the coming months, you may receive communication from us regarding next steps that will grant you access to an upgraded MyAccount customer portal, as well as additional GFL opportunities like the Full Circle Project.

GFL is proud to be your local community partner, and we’re here to help whatever your needs.

If you have any questions or concerns, please don’t hesitate to contact us.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Patrick Dovigi', is written over a horizontal line.

Patrick Dovigi
President and Chief Executive Officer
GFL Environmental Inc.